COMPLAINT PENDING AGAINST CPWD ENGINEERS

3458. MAULANA OBAIDULLAH KHAN AZMI : Will the Minister of URBAN DEVELOPMENT be pleased to state :

(a) whether Government have received complaints from the Resident Welfare Association, J-Block, Mandir Marg, New Delhi against the CPWD engineers for not attending the complaints promptly and complaints remain unattended for months together; and

(b) if so, the details thereof and what action has so far been taken therein ?

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT AND THE MINISTER OF STATE IN THE MINISTRY OF WATER RESOURCES (SHRI P. K. THUNGON) : (a) Yes, Sir.

(b) The complaints are on the following points :—

(i) The Junior Engineer presently posted at CPWD Enquiry Office, Mandir Marg is not attending to the complaints lodged, promptly and the complaints remain unattended for a long span of period.

(ii) when the complaints approach the Junior Engineer in connection with the complaints, he reacts in an impolite and rude manner.

(iii) the Junior Engineer neither attends to complaints of minor natures, nor to complaints of serious nature.

The Junior Engineer incharge of Mandir Marg enquiry office has been cautioned to be polite with the allottees of the area and attend to their problems, which fall within his competence, promptly.

SUBLETTING OF QUARTERS IN K-BLOCK, CLIVE SQUARE DIZ AREA

3459. MAULANA OBAIDULLAH KHAN AZMI : Will the Minister of URBAN DEVELOPMENT be pleased to state :

(a) whether it is a fact that the residents of DIZ area in K-Block, Clive Square, New Delhi have let out their dwelling units and Garrages at exorbitant rate;

(b) whether it is also a fact that many of them have constructed Jhuggis in and around the area particularly the employees of Directorate of Estates in the Press Pool;

(c) if so, what steps Government have taken to remove the Jhuggis and whether enquiries have ben conducted against those subletting their quarters by showing the ration cards and action taken thereon; and

(d) whether any complaints in this regard have been received from the residents as well as from the Association, if so, the action taken thereon ?

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT AND THE MINISTER OF STATE IN THE MINISTRY OF WATER RESOURCES (SHRI P. K. THUNGON) : (a) Complaints regarding letting out of dwelling units and garrages by some of the residents of DIZ area in K-Block, Clive Square, New Delhi, have been received from time to time.

(b) Yes, Sir. As per report received, some of the residents have made unauthorised construction in the area. The employees of the Directorate of Estates are allotted accommodation from the General Pool and not from the Press Pool.

(c) and (d) Surprise inspections are carried out from time to time. In cases where subletting of residences and construction therein is established, necessary